



# **MRP-2 Brief Personal Property Claims**

**SDDC Symposium/TMO Conference  
Nashville, TN  
25-28 April 2005**



# Claims Brief

- Claims Assistance Visits
- Monthly Claim Funds Report
- Pentagon Visit on the Quarterly Claims Funds
- DFAS Vouchers
- Claims Handbook update
- Families First – Defense Personal Property System
- FY 04 Claims Accomplishments
- FY 05 Claims Accomplishments through Mar 05



# Claims Update

- **FY 05 Claims Assistance Visits:**
  - **1<sup>st</sup> Qtr:** Camp Lejeune, Cherry Point, New River
  - **3<sup>rd</sup> Qtr:** Camp Pendleton, Miramar, San Diego, Yuma
- **Monthly Claims Funds Report to RFM**
  - Report Form revised
    - Added Funds Projections for next month
  - Report due the workday prior to the last workday of each month
  - Report submitted even if no claims were done for the reporting month



# Claims Update

- P&R (RFM) & Navy Comptroller Visit 5 Apr 05
  - Reviewed Quarterly Claim Funds
    - Receiving \$500K each quarter
    - Shortage of funds in the 2<sup>nd</sup> month of the quarters
    - Requesting additional funds creates backlog of claims to be paid
  - Increase of Claims Funds
    - Navy Comptroller has provided \$700K for 3<sup>rd</sup> Quarter



# Claims Update

- Vouchers Faxed to DFAS-CO
  - Submit problems to HQMC MRP-2 Claims Office:
    - Ms. Elder, Assistant Head at DSN: 278-9198 or
    - Ms. Durand, Admin Chief at DSN: 278-9174
  - Update on MyInvoice and CEFT
- Claims Investigating Officer (CIO) Handbook
  - Updates
    - Settlement Letter
    - Monthly Claims Report



# Claims Update

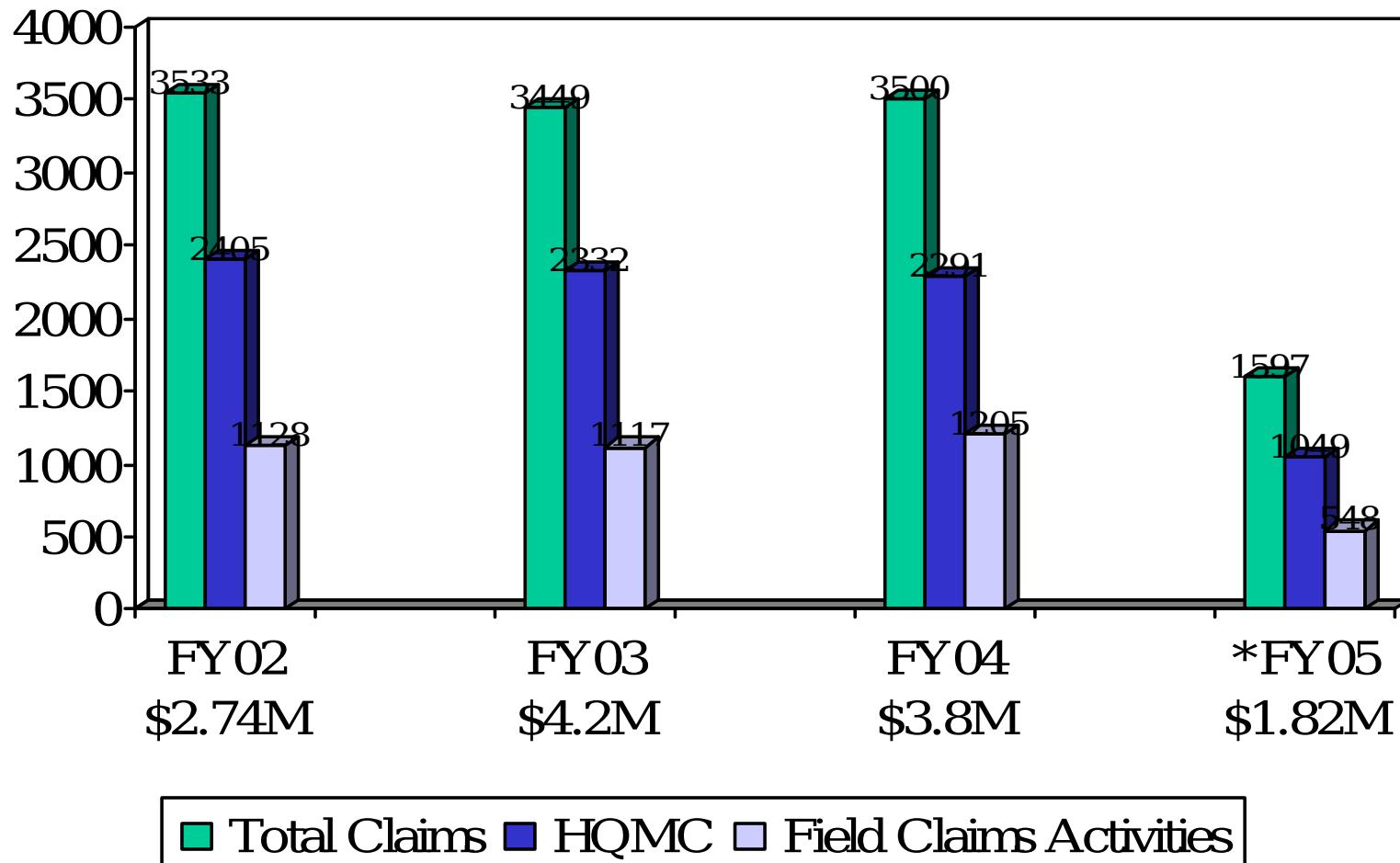
- Families First - Defense Future Personal Property Program (DFPPP)
  - Delivery DPS Increment 2 Functionality is scheduled for delivery 6 Jun 05
  - Change Management Activities
  - Training, development, and delivery
  - Implementation of the FRV Program is targeted for 1 Oct 05
    - Streamline claims process
    - Full Replacement Value (FRV)
    - On-line Claims Filing
    - Direct Claims Settlement with the TSP -\$500



# HQMC & Field Claims Offices

## Claims Adjudicated and Paid by FY

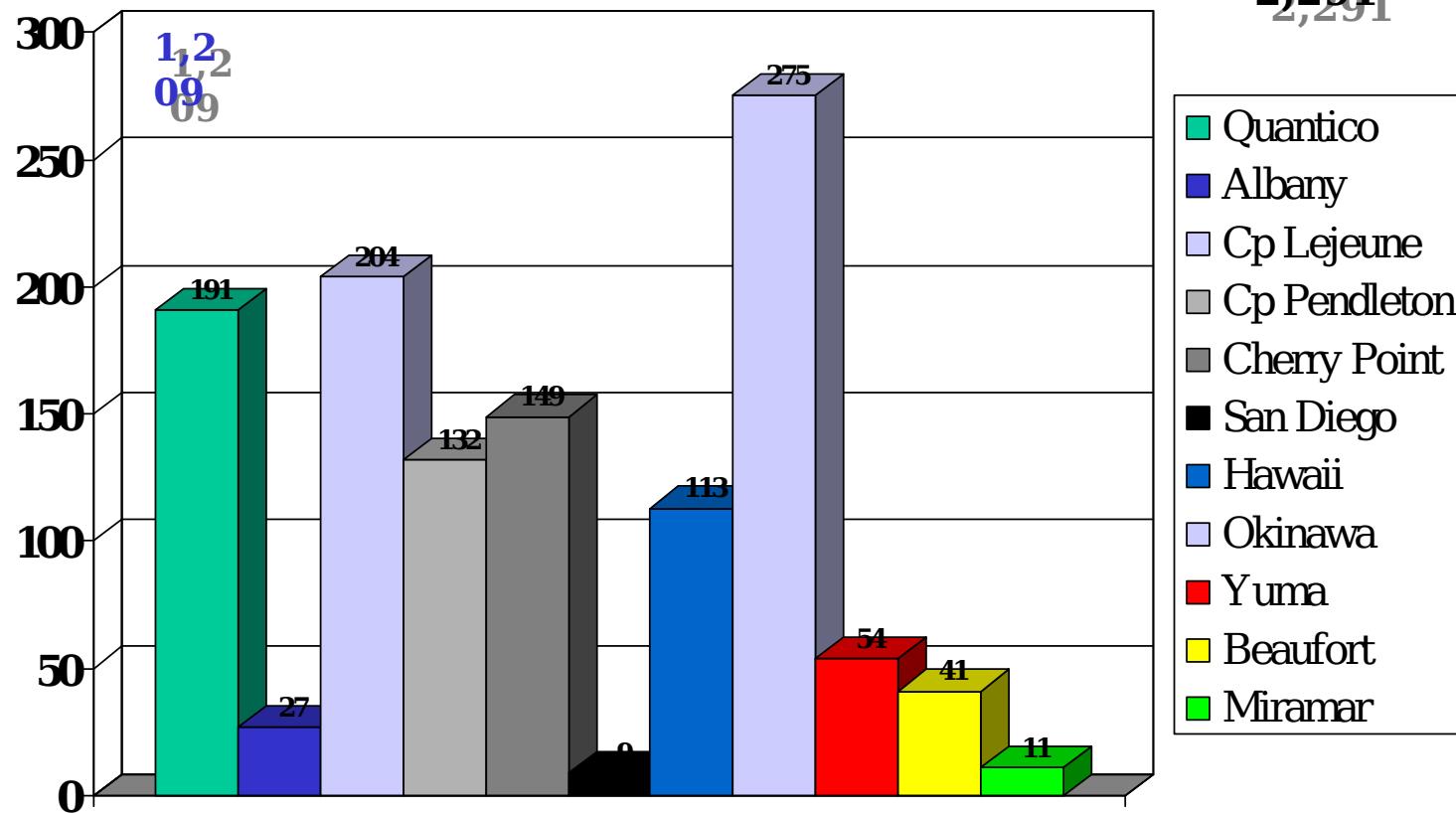
\*FY05 (through Mar)





# HQMC & Field Claims Activities

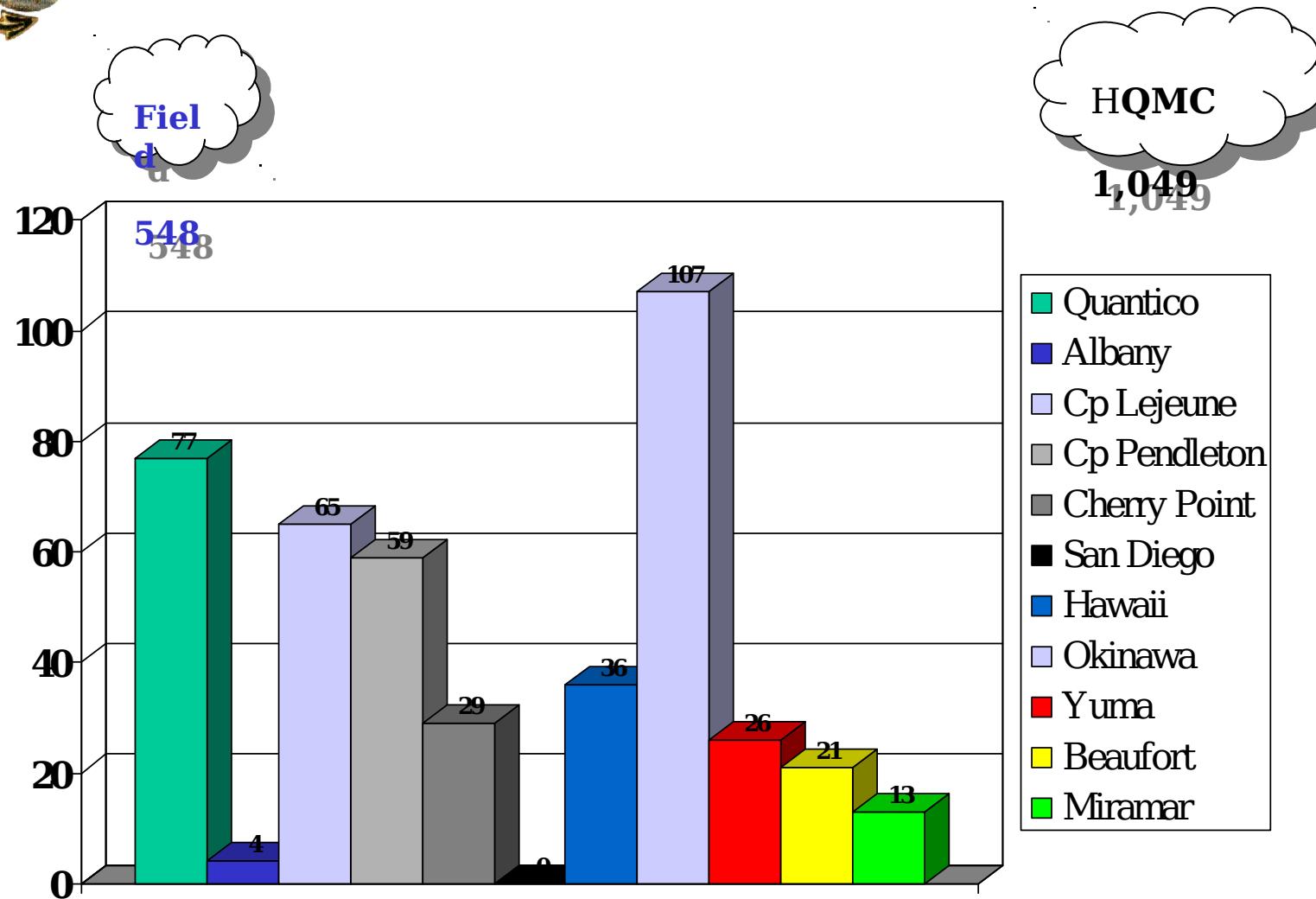
FY04 Total: 3,500 Claims





# HQMC & Field Claims Activities

FY05 Total: 1,597 Claims (through Mar)

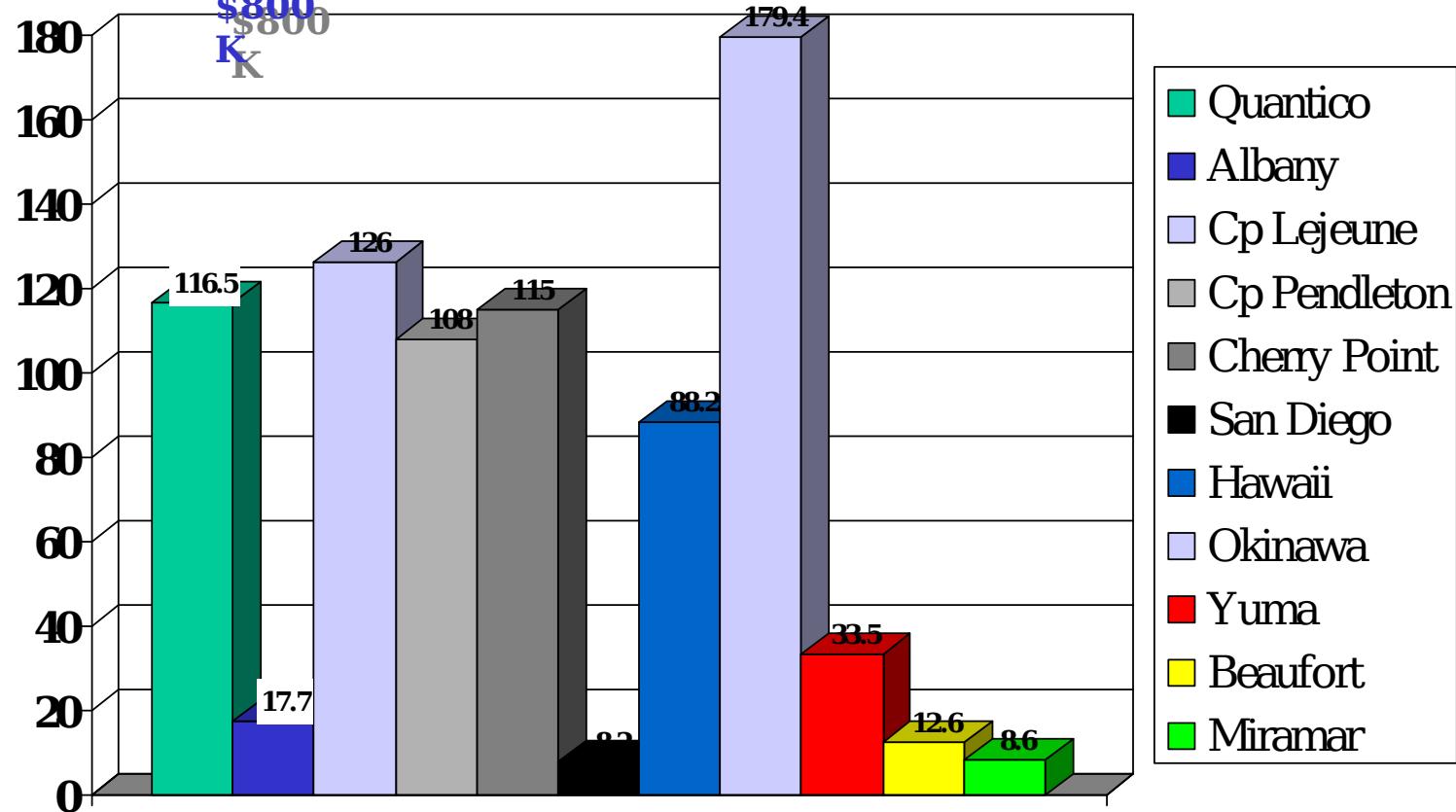




# HQMC & Field Claims Activities

FY04

Total Payout: \$3.8M  
(\$000)





# HQMC & Field Claims Activities

FY05 (through Mar)

Total Payout: \$1.82M

(\$000)

